

YOU DO NOT DESERVE TO BE ABUSED.

If you are being abused:

Find a safe place. Stay with family, friends, or at a shelter. Use this directory to help you find any services you need. Remember, you are not alone!

If you have an emergency:

Dial 911
Available 24 hours a day, 7 days a week.

If you are injured:

Go to a hospital emergency room or your doctor and tell them what happened to you.

POLICE

For Emergencies, Call 911

CHENANGO COUNTY SHERIFF'S DEPT.
(607) 334-2000

STATE POLICE CHENANGO COUNTY
(607) 334-3296

LOCAL POLICE DEPARTMENTS:

NORWICH	(607) 334-1212
GREENE	(607) 656-8500
SHERBURNE	(607) 674-2203
OXFORD	(607) 843-2333
NEW BERLIN	(607) 847-8900
BAINBRIDGE	(607) 967-3911

MEDICAL SERVICES

For Emergencies, Call 911

CHENANGO MEMORIAL HOSPITAL
(607) 337-4111

SHELTER PROGRAM

Help Restore Hope Center
Domestic Violence Program serving
Madison and Chenango Counties
(A program of Liberty Resources Inc.)

HOTLINE: 1-855-966-9723
* Collect calls accepted*

NON-EMERGENCY: (607) 334-7779

WEBSITE: www.helprestorehopecenter.org

HOTLINES

Available 24 hours a day, 7 days a week

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Mobile Crisis Assessment Team (Emergency
Mental Health Services)
1-844-732-6228

New York State Hotlines

DOMESTIC VIOLENCE (800) 942-6906

CHILD ABUSE (800) 342-3720
(800) 638-5163 (TDD)

National Hotlines

DOMESTIC VIOLENCE (800) 799-7233
(800) 787-3224 (TDD)

ADVOCACY PROGRAMS

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PUBLIC DEFENDER'S OFFICE
(607) 337-1870

CHENANGO COUNTY DISTRICT ATTORNEY
(607) 337-1745

LEGAL AID SOCIETY OF MID-NY, INC.
168 Water Street, 2nd Floor
Binghamton, NY 13901
HELPLINE: 1-877-777-6152 (toll-free)
WEBSITE: www.lasmny.org

CHENANGO COUNTY COUNSELING & SUPPORT

Help Restore Hope Center
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NON-EMERGENCY: (607) 334-7779
WEBSITE: www.helprestorehopecenter.org

MENTAL HEALTH SERVICES

Hotline 1-844-732-6228
Non-Emergency (607) 337-1600

OPPORTUNITIES FOR CHENANGO -
HOUSING COUNSELING (607) 334-7114

211 COMMUNITY RESOURCE HELPLINE
DIAL 211 OR
1-800-901-2180

CHENANGO COUNTY ALCOHOL
& DRUG ABUSE SERVICES (607) 337-1600

FAMILY PLANNING: (607) 334-6378

CHENANGO COUNTY DEPARTMENT OF SOCIAL SERVICES

County Office Building
5 Court Street
Norwich, NY 13815
Hours: 8:30AM - 5:00PM (Monday-Friday)
Phone: (607) 337-1500
Toll Free: 1-877-337-1501

LEGAL SYSTEM

Criminal Court:

CONTACT the police.
CALL the Help Restore Hope Center at
1-855-966-9723 immediately after
contacting the police.
FILE a formal complaint with a police
officer. If you can, get a copy of the
domestic incident report from the police.
SEEK the help of a Help Restore Hope
Center advocate if you go to court.
SHOW UP in court when you are
subpoenaed.

Family Court:

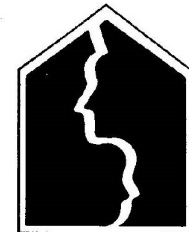
GO to Chenango County Family Court and
ask a clerk to contact the Help Restore Hope
Center at 1-855-966-9723 for help filling
out your petition.
FILE a petition in Family Court with the
help of your advocate.
SHOW UP in court for all hearing dates. If
you can't afford an attorney, ask the court to
assign you a free lawyer.



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CHENANGO COUNTY SERVICE DIRECTORY



Q: What should I do if I am hit or threatened?

A: In an emergency, call 911.

Q: How can I stay safe?

A: Safety first! If you decide to leave the abuser, call the Help Restore Hope Center at 1-855-966-9723 for help making a plan to do so safely. You and your children may be able to go to a DV shelter. If you have pets, some shelters will also help you find a safe place for your pets to stay.

Whether you decide to stay or leave, you need a “safety plan.” It could save your life! Call the DV program for help. Update your safety plan every time your situation changes.

Q: What is an order of protection?

A: It is a court order signed by a judge. The order prohibits the abuser from threatening, abusing, or acting violently towards you. It may also require the abuser to stay away from you, your children, your home, your pets and your job.

Q: What court do I go to?

A: There are 3 different courts where you can get an order of protection:

- criminal court
- family court
- supreme court (in a divorce case)

Filing for an order of protection is free.

Q: Do I have to be physically hurt?

A: No. If someone is threatening you or your children by words or actions, you can ask for an order of protection.

Q: Who can get orders of protection?

A: Both men and women have equal rights to get orders of protection.

You may also ask for an order of protection for your children, if they are under the age of 18. In family court, you can file on behalf of a relative by blood or marriage, if you believe he or she is in danger.

Q: How do I get a criminal court order of protection?

A: Call the police and file a criminal complaint with them. Tell the police you want an order of protection, and they will contact the District Attorney’s office.

Q: How do I get a family court order of protection?

A: You can go to family court if:

- you are married to the abuser OR
- you have a child together OR
- you have a blood relationship with the abuser OR
- you have an intimate relationship with the abuser (this includes same-sex relationships)

The first step is to fill out a petition and file it with the family court clerk. Call the Help Restore Hope Center for help, or ask for help from the DV advocate at the courthouse.

Bring your ID. In your petition, write down what the abuser did. Be specific! If possible, include dates and times when the abuse happened. Write down what you want the judge to do to protect you and your children.

Q: What if I’m already in court for a divorce?

A: You can ask for an order of protection in supreme court, as part of your divorce case. Talk to your divorce lawyer.

Q: If I’m in danger, can I get an order of protection right away?

A: A judge can give you a temporary order of protection right away. To get

one, you may need to go in front of the judge when you file your petition. If family court is not in session, you can get a temporary order of protection from your local criminal court or town justice.

Q: What does an order of protection do?

A: An order of protection can order the abuser not to assault you or come near your home, job, children’s school or daycare, pets, etc. It may order the abuser not to speak to you in person, by phone, mail, text, or e-mail. It may also order the abuser not to threaten you. If you live with your abuser, it can order him or her to leave the home. A family court or supreme court order may also give you temporary custody of your children. If you want permanent custody, you must file a custody petition with the court. NOTE: The order does not give you ownership of your home, or any property you co-own with the abuser.

Q: How long does an order of protection last?

A: A criminal court order typically lasts 1 year, but can last up to 5 years (or even longer, in extreme cases). If you have a “temporary” order, it will expire on a certain date, unless you ask the court to extend it. A family court order typically lasts 1 to 2 years, but can last up to 5 years. You can ask the court to extend the order for a longer time, if you have good cause. If you don’t want the order anymore, you must go back to court.

Q: What should I do with my order of protection?

A: Make copies. Keep a copy at home, at work, in your car, and with a trusted relative or friend. If the order covers your children, make sure their school and daycare have a copy. Include a picture of the abuser with each copy, if you can.

Q: Do I have to wait until I’m physically hurt to file for a violation?

A: No! If the abuser does anything forbidden in the order, it’s a violation. Call the police. Then, you must decide whether to file a violation petition with family court, or go to criminal court to file a complaint, or both.

Q: What happens when the abuser is found in violation?

A: If the abuser violates a family court order, he or she could go to jail for up to 6 months or be fined. If the abuser violates a criminal court order, he or she could go to jail for up to 1 year. If this isn’t the first time the abuser has violated a criminal court order (or if you were physically hurt, or your property was damaged) the abuser could even go to state prison. You can find out when the abuser is getting out of jail by calling VINE-NY at 1-888-846-3469. Visit www.Vinelink.com to sign up for alerts by phone, text, email and TTY.

Safety Tips
<ul style="list-style-type: none"> • Always carry a cell phone. Put 911 and the police on speed dial. • Change your locks, and always keep your home and car doors locked. • Change up your routine, and try not to go out alone (especially at night). • Keep an emergency box with a trusted relative or friend. Include ID, copies of important documents, clothes, an extra set of keys, credit cards, money, etc. • Give your co-workers, neighbors and friends a “code word” and a special signal (such as pulling down a certain window shade) that means “call the police.” • Get a security system and outdoor lights. • Check out the “Stay Safe” app for your phone at: https://personalapp.staysafeapp.com/ • Install smoke & CO2 detectors at home. • Make a complete “safety plan” with your local DV program, and update it often.